

Internal Quality Auditing

A one-day course on auditing ISO9001:2000 quality management systems internally

What you will learn

The course will explain:

- The objectives of an Internal Quality Audit programme
- The auditing requirements of the ISO9001:2000 standard
- How to prepare audit plans for your organisation's procedures
- How to carry out effective audits
- How to report the findings and recommendations

The course

- Introduction to auditing
- Quality systems to ISO9001:2000
- Performance of the audit
- Audit preparations
- Audit documentation

The course is structured around an imaginary company and a problem is followed through by case studies and process assessment.

"Your Internal Auditor course was excellent both in content and presentation"

*David Miller, Technical Manager,
Amey Highways Ltd*



Who should attend?

- Key personnel from those organisations that are currently preparing for assessment
- Managers and staff who are, or about to become, members of the organisation's audit team
- ISO9001 requires that staff are trained and competent

Next steps...

- ISO9000:2000 series Auditor/Lead Auditor
- Integrated Internal Auditor

Call our training advisors on 01565 724 200 for details

Turn to pages 66-71 for dates and venues